

QUALITY ASSESSMENT/PERFORMANCE IMPROVEMENT PLAN

Example

(Develop a Plan that will ensure you meet regulatory compliance and practice standards)

Purpose: The purpose of this Quality Assessment/Performance Improvement (QAPI) Plan is to support actions that ensure (provider) maintains facility-wide compliance with state and federal regulations and clinical and operational standards of practice to promote the highest practicable physical, mental, and psychosocial well-being of its residents and patients. (provider) will document this on-going activity. The Administrator will appoint a Coordinator to manage QAPI Program activities.

Scope: The Program applies to all departments, services, and committees whose activities have an influence on the quality of resident care and operational safety, and each will be represented on the QAPI Committee. (provider) must measure, analyze, and track quality indicators and adverse events to assess processes of care. The Medical Director will participate in analysis and attend meetings.

Program Data: The Program must incorporate quality indicator data including resident care and safety. The data will be used to monitor effectiveness and safety of services and quality of care; and identify opportunities for improvement.

Program Activities: Performance improvement activities must include the tracking of adverse events and medical errors, analyze their causes, and implement preventive actions that include feedback and learning throughout the facility. (provider) will establish priorities for performance improvement focused on high-risk or problem-prone areas that affect health outcomes, safety, and quality of care. After implementing performance improvement actions, (provider) must measure success and track performance to ensure the improvements are sustained.

Performance Improvement Projects: As part of its quality assessment and performance improvement program, (provider) must conduct performance improvement projects, relative to services provided to residents and patients. (provider) will maintain documentation of performance improvement projects, the reasons for conducting these projects, and the measurable progress achieved on the projects.

Executive Responsibilities: The Board of Directors, Medical Director, and Administrative Staff members are responsible to ensure (provider) has an ongoing program for quality assessment and performance improvement, that the Program addresses priorities for improved quality of care and resident safety; and that improvement actions are evaluated. Sufficient resources must be allocated for measuring, assessing, improving, and sustaining performance improvements.